

## ZORIANA DYKUNSKA



**Job:** Quality Assurance (QA) Engineer

**Company:** GlobalLogic UK&I

As a Quality Assurance (QA) Engineer, my primary responsibility is to ensure that software products and applications meet customer expectations and industry standards. I'm working closely with developers to identify and report defects, bugs, and other issues that need to be fixed before the product is ready for release.

Open-minded

Sociable

Persistent

**The skills I use most in my job...** Interpersonal skills - to articulate ideas and issues clearly and concisely, actively listen to others' perspectives and provide constructive feedback.

- Analyticity and Problem-Solving - to analyze complex issues, identify the root cause of problems and

develop effective solutions.

- Attention to detail - to identify even the smallest details that may affect the products' performance or quality.
- Good teamwork - to effectively collaborate with other team members, contribute to the team's success and ensure that products meet the required quality standards.
- Flexibility - as projects and priorities can shift quickly, QA should be adaptable and be willing to adjust to changing circumstances, work under pressure and meet deadlines.

**The most interesting thing I've worked on in my career so far...**I worked on a project that required load testing for a ticket system to identify bottlenecks and weaknesses in the system that caused slow response times, errors, and system crashes. It was an exciting and challenging task that required a deep understanding of the system architecture, user behavior, and load-testing tools and techniques.

**What inspired me into digital and tech...**In my high-school days, I was intrigued by the tech industry dynamic as it offered a great prospect for continuous learning throughout life. Working in tech provides a unique opportunity to actively participate in shaping our future since technology plays a vital role in numerous fields, from communication to healthcare, etc.

**My educational background is...**After studying for a Master's in Electronic Multimedia Editions, I completed GlobalLogic Manual Basecamp in Ukraine, successfully passed the final test and interviews, and started to work there as Associate Manual QA on a media project. 10 months later I joined GlobalLogic UK&I and am now planning to explore the Automation side of testing in order to better fill positions on existing and upcoming GL projects.

**What advice I'd give to girls thinking about a career in digital and tech...**There are many online resources available that can help you get started. Search and attend local industry events and conferences to meet people who work in the digital and tech fields. Networking can help you make connections and learn about job opportunities. Look for mentors who are working in the digital and tech fields and ask them for guidance and advice. This can be a great way to gain insight into the industry and learn about potential career paths.