

## SHUN LAM



**Job:** Head of Operations & Delivery

**Company:** Likin'IT!...

I look after the Business Operations aspects of an MSP which has a focus on cyber security. This involves creating and delivering strategies for the business to grow, supporting the Director in both technical and business projects including his role as a vCIO.

Resourceful

Logical

Resilient

**The skills I use most in my job...**Critical & logical thinking

- Forecasting, quoting & general accounts
- Business continuity and growth
- Support and problem solving

**The most interesting thing I've worked on in my career so far...**Sourcing of new products direct

from International factories Researching and creating strategies for Procurement of products and services Changing careers and diving in head first!

**What inspired me into digital and tech...**Businesses are becoming increasingly technology dependent in order to scale and grow, this I think is very important for the economy and this makes Cyber Security a imperative part of all businesses.

**My educational background is...**BA(Hons) Media Studies - This enabled me to get my first job, which was not media related, but helped me develop critical and investigative skills, and was a great experience for my future career(s).

**What advice I'd give to girls thinking about a career in digital and tech...**This generation needs to break down the gender barriers of the past, I've already worked 25 years in another industry and this is my first role in Tech. If I can do it, so can you!