ROSE BUCKLER



Job: Head of Business Banking Operations

Company: Starling Bank

I lead the team supporting Starling's growing SME business. We are a team of skilled business specialists who understand small businesses and what they need from their bank. From the day-to-day running to preparing for the next stage of growth we are there!

Open	Approachable	Honest

The skills I use most in my job... Leading my team

- Decision Making
- Risk Management
- Active Listening

- Mentor

The most interesting thing I've worked on in my career so far...I spent some time in Hydrabad, India training HSBC colleagues to understand more complex and larger business structures. Working closely they grew in confidence and expanded their knowledge and better equipped when communicating with those customers.

What inspired me into digital and tech... Having enjoyed more than 15 years in 'traditional' banking I knew banking was a place I could continue to make an impact but I needed to be part of shaping the future of the industry. What better place than the female founded Starling!

My educational background is... At Keele University I studied Sociology and Criminology. I love understanding how people behave and interact together and the varying factors impacting people in society. When I began my career in Banking and Finance I studied with both the IFA from a Retail Banking perspective and CISI from a Corporate.

What advice I'd give to girls thinking about a career in digital and tech... Don't be afraid to feel uncomfortable when going for that next step. Be brave.