

## REBECCA BARNSHAW



**Job:** Enterprise Applications Analyst

**Company:** Latham & Watkins

I am an Enterprise Applications Analyst for a global law firm, Latham & Watkins. I provide support for a number of applications used within the firm, from both a backend and user-facing/front end perspective. My role involves upgrading and maintaining the applications and troubleshooting any issues, among a variety of other things.

**Amiable**

**Adventurous**

**Diligent**

**The skills I use most in my job...** Critical thinking skills – to examine the best way to approach an issue or task.

- Problem solving – analyse information in order make decisions to resolve a technical issue.
- Customer service – I work with colleagues (end users) to find solutions to their technical issues. Good customer services skills are essential.
- Technical skills – I am required to have detailed knowledge, understanding, and in-depth technical skills in order to perform my day-to-day role.

**The most interesting thing I've worked on in my career so far...** The firm's rollout of Microsoft 365

software. The project gave me an opportunity to develop and utilise a variety of skills, including project management, application expertise and business analysis, and to collaborate with team members and colleagues across the firm.

**What inspired me into digital and tech...**The technology industry has always excited me, and the ever-changing, fast-moving pace of change creates plenty of opportunities for ongoing learning and career development. There are also many different areas within technology, so I was also attracted by the variety of different career paths. It's a constantly evolving industry.

**My educational background is...**I graduated with an arts degree but always held an interest in technology (IT). To help me pursue a career in IT, I studied a postgraduate IT conversion course at Loughborough University. Since then, I have achieved a number of IT-related qualifications relevant to my roles, such as Microsoft Office certifications and ITIL.

**What advice I'd give to girls thinking about a career in digital and tech...**My advice to young women thinking about a career in digital and technology is to start early, stay focused, and concentrate on your contribution to the industry. You will be working in a modern and forward-thinking sector, with constant change and variety.