

## NATALIE ALICE RIDDICK



**Job:** Senior Business Analyst

**Company:** Salford Royal

I work as a BA in the Digital Department, I am responsible for working with staff to document their requirements for a change- this could be a new system, new document on the electronic patient record or a smaller change which requires digital involvement. I liaise with the Digital teams to work out what is possible and in scope whilst documenting the requestor's current processes, issues and high level requirements.

**Inquisitive**

**Positive**

**Understanding**

**The skills I use most in my job...**Documentation

- Analysis
- Validation of requirements

**The most interesting thing I've worked on in my career so far...**The best part of my job is the variation, I can be working out in the Community working with District Nurses seeing how patients are treated and the challenges one day, to designing a new workflow for lumbar punctures another day, followed by working in the Transfusion Laboratory learning how blood types are matched electronically.

**What inspired me into digital and tech...**I have worked in HealthCare IT since I left University and the changes and improvements inspire me to carry on. It is a challenging fast moving environment which means I need to react and produce to deadlines which I thrive on.

**My educational background is...** I have a degree in English Literature from Manchester and worked as an NHS Project Manager before moving to work with a private company implementing Laboratory systems. I moved to Australia with the Company and worked there for 6 years as a BA and Laboratory Subject Matter expert before returning to Salford in 2017 to work as a Senior BA

**What advice I'd give to girls thinking about a career in digital and tech...** Go for it! There are so many avenues in the Digital Arena and you might be surprised which one you like the most. It is rewarding and with Digital you can often see first hand the result of your work and effort with a go live or development.