

CINZIA MINAFO



Job: Senior Delivery Manager

Company: Department For Work And Pensions

I oversee the delivery of my team's objectives and projects. My team is responsible to maintain the engineering platform in our department and I translate the overall roadmap goals into short term deliverables for each sprint, break them down with our engineers and monitor the delivery of each tasks.

Motivated

Optimistic

Kind

The skills I use most in my job...Communication / I need to maintain active communications and engagement within my team to be informed on latest development

- Planning / I create, monitor and maintain the plans for the projects in our area
- Creating documentation / I document and update risks, dependencies, benefits and outcomes, etc

The most interesting thing I've worked on in my career so far... The project I treasured the most was the Accessibility Improvement Project, which aimed to improve the experience of accessibility users in our department. I also recently had the opportunity to improve the user experience of our citizens in JobCentres.

What inspired me into digital and tech... I always found this sector fascinating as it's evolving at incredible speed and it always presents new challenges, new things to learn and opportunities to improve our environment.

My educational background is... I have a bachelor degree in "Management Engineering" from an Italian University and a MSC in "Control Engineering" from the University of Sheffield. The vast majority of my work experience is in IT Project Management for the Public Sector.

What advice I'd give to girls thinking about a career in digital and tech... I would highly encourage young girls to get involved in digital and technology as I believe they would thrive in this field. I find that it's still a largely male dominated industry, but succeeding in it gives great confidence, resilience and satisfaction.